

Hawaii Kona Low Storm Resource Guide

March 16, 2026

State Response and Recovery Actions

State of Hawaii Emergency Management Agency

HI-EMA responds to both natural and human-caused emergencies. These include emergencies resulting from all hazards including floods, high winds, landslides, and severe winter weather. You may call them for additional information at 808-733-4300. Sign-up for HI-EMA emergency alerts [here](#). The website has updates including current weather conditions, evacuation information, shelter information and more. Visit the [website](#) for more information.

Maui County Emergency Management Agency

- MEMA provides the latest emergency and non-emergency updates and alerts on the severe weather or flooding event. Emergency Alerts are related to specific hazards such as evacuation, shelter in place, and boil water orders. Non-emergency alerts could include significant transportation problems or ongoing police activity. The website includes information on evacuation maps, AM/FM radio stations for alerts, shelters and more. For more information, please visit their website [here](#). Register for emergency alerts [here](#). Contact MEMA at 808-270-7285.
- [County of Maui](#) has Flooding and Disaster Updates including road closures, water advisories, fatalities, power restoration, emergency shelters, distribution sites and locations for medical attention. Sign up for county alerts [here](#).

Kaua'i County Emergency Management Agency

KEMA provides residents with preparedness, response and recovery during natural and man-made disasters. This agency is responsible for providing emergency and non-emergency alerts, shelter and evacuation information, road and hazard conditions, coordinating emergency supplies, and more. For more information, please visit the website

Crisis & Disaster Resources

[here](#). You may also call them at 808-241-1800. Click [here](#) updates regarding the current Kona weather event.

Honolulu County - O'ahu Department of Emergency Management

DEM provides emergency response to natural and man-made disasters and is responsible for issuing evacuation orders, providing shelter, real-time hazard warnings, and recovery effort information. Click [here](#) for more information and click [here](#) for O'ahu's Mass Notification System alerts. Click [here](#) for what to do after a flood. The DEM can be contacted at 808-723-8960.

Hawaii County Civil Defense Agency

The HCCDA is responsible for providing emergency preparedness and response during a natural or man-made disaster and coordinates countywide services to address the needs of residents during an emergency. This agency is responsible for providing emergency and non-emergency alerts, shelter and evacuation information, road and hazard conditions, coordinating emergency supplies, and more. For more information, please visit the website [here](#). You may also call them at 808-935-0031. Click [here](#) to sign-up for emergency alerts.

Health and Human Services

- **State of Hawaii Department of Human Services**
Hawaii DHS provides essential social services, benefits, and protective programs for vulnerable residents. Assistance includes Medicaid (QUEST), SNAP food assistance, child welfare, vocational programs for the disabled, and adult protective services. During a disaster the DHS aids survivors by connecting them to services for housing, financial needs, food, and other relief and recovery resources. After a disaster, information regarding recovery efforts for survivors is published to the [website](#). Click [here](#) for the latest news and updates from DHS.
- **Hawaii Department of Health Clean Water Branch** is responsible for issuing Brown Water Advisories which may occur during heavy rain or storms. The public is advised to check conditions before going outside or interacting with bodies of water. Click [here](#) for more information on current advisories, or click [here](#) for general health advisories.

Emergency Shelters

- **Hawaii County:** The County of Hawaii has a Hazard Impact Map featuring emergency shelter and evacuation information in addition to road closures and other hazards. Click [here](#) for more information.
- **Kaua'i County:** Shelters in the area are currently on standby. If shelters open, the information will be posted [here](#).
- **Honolulu County - O'ahu:** Currently, there is one open shelter. Residents and visitors are encouraged to bring food and basic necessities as supplies are limited. Pets are permitted if leashed or in a crate. Click [here](#) for more information.
 - Kaneohe District Park, 45-660 Kealahala Road, Kaneohe, HI 96744.
- **Maui County:** Currently there are no evacuation orders in place, but the shelters are open to visitors and residents if the conditions worsen. Cots, food and water will be provided, and residents are encouraged to bring bedding and essential supplies. Pets are permitted in crates. Click [here](#) for more information.
 - Hana High School Cafeteria, 4111 Hāna Highway, Hāna, HI 96713.
 - Maui High School Gym, 660 Lono Avenue, Kahului, Maui, HI 96732.
 - Lahaina Civic Center: 1840 Honoapi'ilani Highway, Lahaina, HI 96761.
 - South Maui Community Park Gym: 1501 Liloa Drive, Kihei, HI 96753.

Housing Information

- **HUD Disaster Relief Options for FHA Homeowners**

The U.S. Department of Housing and Urban Development (HUD) offers relief assistance for homeowners with a mortgage insured by the Federal Housing Administration (FHA). If your home or your ability to make your mortgage payments is impacted by a Presidentially Declared Major Disaster Area (PDMDA), you may qualify for relief assistance to help you keep your home. A foreclosure Moratorium may apply to borrowers impacted by a disaster. Please click [here](#) for more information on HUD disaster resources. Or contact the HUD disaster line by calling 1-800-304-9320 or emailing recovery@hud.gov.

 - HUD has housing counseling agencies available to assist with foreclosure prevention counseling. To find an agency near you, call 800-569-4287. Or visit the website [here](#).

Crisis & Disaster Resources

- Housing discrimination may occur following a natural disaster. If you think your rights have been violated, you can file a fair housing complaint with by calling HUD at 800-669-9777 or visiting their website [here](#).
- The **Hawaii Insurance Division** offers information to help those affected by the Kona low storm event and strongly encouraged residents to file insurance claims as quickly as possible. For information on claims and loss management, please visit their website [here](#). Call the Hawaii Insurance Division at 844-808-3222 or visit the website [here](#) for assistance with insurance related concerns or disaster recovery.
- **Maui County** residents may report damage to their primary residence due to the Kona low storm event by visiting [County of Maui website](#) and filling out the [Severe Weather Residential Damage](#) form.
- **Hawaii Island** residents and businesses impacted by the storm may submit damage reports to Civil Defense [here](#) for commercial and [here](#) for residential. If unable to complete the online forms, call 808-935-0031. To report agricultural damage, contact the USDA Farm Service Agency at 808-933-8381 Ext. 2. Click [here](#) to request assistance regarding food/water, medical/health, counseling, clothing/household goods, pet/animal assistance or more.
- **City of Hawaii** Residents can report storm damage [here](#).
- **Kaua'i County** has not yet provided information on where to report damages.

Power

- **Hawaiian Electric (HECO)** is restoring power to customers and encourages residents to be prepared for prolonged outages. To get outage information or to report an outage, please visit their website [here](#).
 - Residents may file a claim if sensitive electronic equipment was damaged as a result of a power outage. Claims must be filed within 30 days of the outage. Click [here](#) for more information.
 - **Outage maps:** Click below for current outages.
 - [O'ahu](#)

Crisis & Disaster Resources

- [Maui County](#)
- [Hawaii Island](#)
- **Kaua'i Island Utility Cooperative (KIUC)** has restored power to most residents of Kaua'i Island. Click [here](#) for the outage map. To report an outage or for more information call 808-246-4300.

Transportation

Roads, traffic signals, and public transportation services across the state may be impacted by the weather conditions including by downed trees, debris, boulders, landslides and flooding. See below for how to find information on road conditions and closures in your area.

- **State of Hawaii Department of Transportation** provides residents with [weather related traffic alerts](#), airport impacts, harbor impacts and road closures during disasters. The [website](#) also has information regarding county emergency notification, current road impacts such as landslides and flooding, and more.

Hawaii State Parks Closures

Due to flooding, landslides, high winds, and severe weather, state parks have closed across the state. The Department of Land and Natural Resources Division of State Parks provided updates regarding current closures and conditions. Click [here](#) for more information.

Beach Conditions

Beach conditions may worsen and become hazardous due to high winds, heavy rains and storms. For more information on current conditions across the state, please visit [SafeBeachDay.com](#), a digital platform providing real-time safety information for beachgoers.

Landslide and Weather Information

- **National Weather Service (NOAA)** provides updated information on weather conditions in Hawaii. Click [here](#) for more information regarding weather conditions and alerts.
- **USGS - U.S. Geological Survey Landslide Map** provides details on where landslides have occurred or where conditions are likely. Click [here](#) for more information and click [here](#) for the maps. Learn about landslides and how to prepare for them [here](#).

Hawaii Resources

Office of the Governor

Due to the Kona low storm event, Governor Josh Green, declared a [State of Emergency](#). To get updates from the Governor's Office, during the state of emergency due to the weather event, please visit the website [here](#). You may also find updates from the Governor's Office on [Facebook](#).

American Red Cross of Hawaii

The American Red Cross is a member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. Individuals may provide monetary donations to the American Red Cross. To find your local chapter, visit the American Red Cross website [here](#)

To locate open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

211 Hawaii

2-1-1 operates nationwide and connects callers to human service information. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial the local number (808) 275-2000, the toll-free number (877) 275-6569, or 2-1-1 from your cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your location. You may also search online by visiting their [website](#).

NAMI Hawaii

National Alliance on Mental Health (NAMI) is a non-profit organization providing free, peer-led support groups and advocacy for individuals and families affected by mental health conditions. NAMI Hawaii has several programs and services including online and in-person support groups. For more information on NAMI services or to register for a support group, please visit the website [here](#).

National Disaster and Recovery Resources

SAMHSA's Disaster Distress Helpline

- Phone: 800-985-5990

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate crisis counseling to anyone who is experiencing emotional distress related to any natural or human-caused disaster. The help line is available 24 hours a day, 7 days a week via phone or text at 1-800-985-5990. You can find more information online [here](#).

Federal Emergency Management Agency (FEMA)

Visit the FEMA website for information [here](#).

Find open shelters near you by texting SHELTER and your zip code to 4FEMA (43362).
Example: Shelter 01234. (Standard text message rates apply.)

To Register for FEMA Disaster Assistance:

Online: www.disasterassistance.gov

Phone: 800-621-3362, TTY 800-462-7585

Please note, your area must first officially be declared a disaster area before FEMA can get involved.

FEMA tips on how to find short term and long term housing after a disaster can be found [here](#).

DisasterAssistance.gov

DisasterAssistance.gov is a website that helps people apply for and receive federal assistance after a disaster. It also provides information and support to help with recovery following a disaster including tornadoes, storms, hurricanes, floods, or other natural disasters. Visit the website [here](#). The website has information on federal, state and local supports; grants and government assistance; community resources; help for [veterans](#) and individuals with [disabilities](#); and [more](#).

Ready.Gov

Ready.gov is a national public service campaign designed to educate and empower Americans to prepare, respond and mitigate emergencies including natural and man-made disasters. For preparedness resources and information on staying safe during and after a flood, visit their website [here](#).

Crisis & Disaster Resources

- Emergency Alerts: Alerts may be sent directly to your cell phone via text, phone call, or email. Click [here](#) to learn about the various forms of emergency alerts available.

Veteran Affairs (VA) Home Loans - After a Disaster

If you need help making your mortgage payment after a disaster, VA can help in the following ways:

- Ask loan holders to put a 90-day freeze on foreclosure.
- Encourage holders to waive late charges.

VA may also be able to work with your servicers or loan holder to apply pre-payments already made to your upcoming payment. Click [here](#) for more information or call the VA at 844-698-2411.

U.S. Small Business Administration

The Small Business Administration (SBA) loans money to homeowners and renters whose homes were damaged in a disaster. You may be eligible even if you do not own a business. To qualify for an SBA home loan your home must be in a presidentially declared disaster area, the loan must be for your primary home, and the loan cannot duplicate benefits from insurance policies or benefit programs. Before applying for an SBA disaster loan, you must register with FEMA. Visit the SBA website [here](#) to learn more.

Rebuilding After a Flood

- FEMA offers a fact sheet on Rebuilding after a Flood which can be found [here](#).
- Insurance information on recovering after a flood can be found on the Insurance Information Institute website [here](#).
- The National Disaster Legal Aid website has a disaster legal aid program that provides free legal help to those who have been impacted by a national disaster. The program information can be found [here](#). Additionally, there is a resource list for survivors of natural disasters found [here](#).

National Flood Insurance Program – FloodSmart.gov

The National Flood Insurance Program (NFIP) is a federal program that provides affordable flood insurance to property owners, renters, and businesses in participating communities. Learn more about the program [here](#) or by calling 877-336-2627. If already insured, click [here](#) to file a claim. The NFIP has a guide for rebuilding after a flood found [here](#).

National Mental Health Resources

SAMHSA's Disaster Distress Helpline

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate crisis counseling to anyone who is experiencing emotional distress related to any natural or human-caused disaster. The help line is available 24 hours a day, 7 days a week at (800) 985-5990. You can also reach them via text message by texting "TalkWithUs" to 66746. You can find more information online [here](#). Click [here](#) for SAMHSA's disaster behavioral health resources. Click [here](#) for SAMHSA's survivors of disasters resource portal.

The National Child Traumatic Stress Network

The National Child Traumatic Stress Network has online resources for families, parents, and young children about coping with traumatic experiences and stressors, including natural disasters. For more information, please visit their website [here](#).

9-8-8 Lifeline

The 988 Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7, 365 days a year. 9-8-8 is trained to assist with disaster distress and offers resources and guidance for survivors.

- Dial or text: 9-8-8
- Online chat: <https://988lifeline.org/chat/>
- Click [here](#) to see the disaster resources page

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.

Resources For Living

The EAP is administered by Resources For Living, LLC. This material is for informational purposes only. Information is not a substitute for professional health care and is not meant to replace the advice of health care professionals. Contact a health care professional with any questions or concerns about specific health care needs.

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