## **Does your** management style make you a bully?

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Workplace bullies have been shown to lower morale, increase turnover, lower productivity and reduce innovation.<sup>1</sup> But what happens when the bully is you?

## Workplace bullying defined

Workplace bullying is different from the bullying you may remember as a child. Adults don't push their coworkers into lockers or steal their lunch money. So what is it?

The Workplace Bullying Institute defines it as "repeated, healthharming mistreatment...that is threatening, humiliating, or intimidating, or...prevents work from getting done."<sup>2</sup> It may include things like:

• Blaming

Ignoring contributions

Taunting

- Sabotage

- Giving repeatedly unpleasant projects to the same person or group

## Signs you could be a bully

As a manager, you might be results-driven and ride your team hard. Businesses often value demanding, no-nonsense personalities and reward them with promotions. In fact, the Workplace Bullying Institute estimates that 72 percent of bullies are in management roles.<sup>3</sup>

You can see how it's easy to cross the line from "tough" to "bully." And so you might find yourself in a position where your workers view you as a tyrant while you remain unaware of their concerns. So, consider these red flags:

- You criticize others when you don't like their decisions
- People never seem to disagree with you or come to you with problems
- You only like people who agree with you
- People seem scared when you get upset
- You enjoy feeling like you have control over others



## A new leadership style

While tough, demanding management styles may get things done in the short-term, it can hurt your ability to grow a collaborative, productive team. If you suspect that your methods may cross the line, you can develop new habits. Here are some steps to think about:

- Take an honest look at your behavior and how it impacts others
- Acknowledge the actions that need work
- Ask for support and feedback from a trusted colleague, mentor or counselor

With some insight and hard work, you can create a workplace culture that's positive, innovative and bully-free.

- <sup>1</sup> Bullying Statistics. www.bullyingstatistics.org/content/ workplace-bullying.html. Accessed October 2016.
- <sup>2</sup> The WBI Definition of Workplace Bullying. Workplace Bullying Institute. www.workplacebullying.org/individuals/problem/ definition. Accessed October 2016.
- <sup>3</sup> Why U.S. Employers Do So Little. Workplace Bullying Institute. www.workplacebullying.org/individuals/problem/employerreaction. Accessed October 2016